



AtopTV – Customer set up Instructions Nov 16, 2017

Step 1 – Connect your ROKU to your TV and Connect to your Netflix internet. Once this is completed it will update the software and restart. Do not do anything else with the ROKU device at this time.

Step 2 – Log into <https://my.roku.com/signup> and create an account.

You can create an account without using a credit card use this link: <https://my.roku.com/signup/nocc>

A screenshot of the Roku website's account creation page. The top navigation bar includes the Roku logo and links for 'How it works', 'See what's on', 'Products', 'Support', and 'My account'. Below the navigation is a grey banner that says 'Welcome to your Roku account'. The main content area is split into two columns. The left column is for signing in, with fields for '*Email' and '*Password', a 'Remember me' checkbox, and a 'Sign in' button. A link for 'Forgot password?' is also present. The right column is for creating a new account, with a yellow highlight on the 'Create a Roku account' heading. Below this is a paragraph explaining that a Roku account gives access to an amazing selection of movies, TV shows, music, and more from the Roku Channel Store. A blue 'Create account' button is prominently displayed. Below the button, it says 'Create a Roku account easily. Simply provide:' followed by two bullet points: 'Your contact information' and 'A payment method for Channel Store purchases (You'll only be charged for purchases you authorize)'.

Roku How it works See what's on Products ▾ Support ▾ My account

Welcome to your Roku account

Sign in to your Roku account

*Email

*Password

Remember me

Sign in [Forgot password?](#)

Create a Roku account

A Roku account gives you access to an amazing selection of movies, TV shows, music and more from the Roku Channel Store.

Create account

Create a Roku account easily.
Simply provide:

- Your contact information
- A payment method for Channel Store purchases (You'll only be charged for purchases you authorize)

Step 3 – Link you Roku Device to your Roku account. Using the Link code provided on **your** Roku Device.

Activate your Roku to access



1,500+ streaming channels
200,000+ movies and TV episodes

Here's how

From your PC, phone, or tablet go to:
www.roku.com/link

Then, enter this code:

DM9VQ

Once done, this screen will automatically update (press * for help)

Step 4 – Inside your Roku account within the website. Add a channel with a code.

Account information

Full Name
Email Address
Phone Number

Update

PIN preference

A PIN is not required to make any purchase or add any item from the Channel Store.

Update

Payment method

Add a payment method for purchases.

Update

Manage account

Add channel with a code

Enter an invitation code to add a non-certified or beta channel to your account.

Manage your subscriptions

View and manage your Roku-billed subscriptions.

Opt out of updates and upgrades

Opt out of Roku updates and upgrades

View your purchase history

See past purchases and invoices.

Deactivate account

Close your Roku account and unlink your devices.

Use code **ATOPTV**

Add channel

Enter a channel access code to add a public channel, a non-certified channel, or a beta channel to

ATOPTV

Add channel

Cancel

Step 5 – If your Roku Device does not display ATOPTV as an add-on, please go to system and system update. It will then be added.

Step 6 – Netflix will create your ATOP account and you will then receive an email of your subscription (you may have to check your junk mail). At that point enter **lost password**.

SIGN IN

E-mail ID

Please enter your email address.

Password

[\(Lost Password?\)](#)

Remember Me

Login

Don't have an account yet? [Sign Up](#)

Step 7 – Create your own password.

Step 8 – You can now click into the ATOPTV app on their Roku device and enter the username (email address) and Password (the one they just reset)

Step 9 – Your service should now be live.

Handy Tips – Inside the ATOPTV app for a better experience

1. Menu – Settings – Auto Tune – Auto Tune Off
2. Menu – Settings – Inactivity Timeout – 4 hours

Handy Tips – Inside the ROKU Settings.

1. Settings – System – Time – Select correct time Zone
2. Settings – Screen Saver – Wait Time – Disable screensaver

Remote Functionality

